



Gizmo Teams Up with Virgin Mobile to Bring Wireless Broadband to More Aussies

Gizmo preferred supplier to provide in-home computer support for new 'Virgin Broadband at Home' customers

Sydney, NSW – 28th August, 2007 – Gizmo, the flexible support service created to help Australians bring their computers and digital gear to life in the home, today announced a service partnership with Virgin Mobile to provide in-home tech support for 'Virgin Broadband at Home' customers.

Gizmo will be offering optional home network support to complement the launch of Virgin's new broadband offering which is a combined home modem, phone and wireless router that provides a single solution for your home phone and Broadband needs.

Gizmotechs will be on hand to assist anyone who wants help to create a home network or deal with computer issues. The optional support service will help Virgin Broadband at Home customers set up and maintain their wireless home networks, connect additional computers and other digital devices in the home, ensure that the wireless network is secure and protected, and get all their gadgets working together – without wires.

"Through our partnership with Virgin Mobile, Gizmo will be able to bring the reality of a wireless home to more people across Australia and help create a richer and easier wireless computing experience," said Brett Chenoweth, Gizmo's chief.

"in addition to our own customer support team, Gizmo offers Virgin Mobile customers assistance with more technical issues they may come across and gives them the knowledge they need to set up their own home networks confidently," said Amber Morris, Virgin Mobile Australia.

Gizmo has a wide list of additional service packages designed to address the diverse home technology needs of customers. Home service visits are priced at a flat rate¹ and range from \$139 depending on the service required. Additionally, Gizmo offers a 'no fix, no fee' guarantee².

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About Gizmo

Gizmo is an Australian owned and operated company that provides comprehensive in-home and phone support service for a wide range of technologies used in the home. As the computer and its related gadgets become

more and more a part of everyday life, Gizmo is here to help Australians make the most of what's available to them.

Gizmo service is available from 8am to 10pm weekdays and 9am to 6pm on weekends. For more information or for Gizmo service, please visit www.gizmo.com.au or call 1300 275 449.

About Virgin

Virgin Mobile Australia is a leading consumer focused mobile network with its headquarters in Sydney and stores in Sydney, Brisbane & Melbourne. Following a successful launch in October 2000, Virgin Mobile Australia has continued to achieve strong growth and was recently acquired by the Optus Group. Virgin Mobile now has over 500,000 customers and is one of the most recognised brands globally. Representing strong customer focus and good value for money Virgin Mobile is sold through more than 3,500 outlets across Australia.

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¹Cost of additional hardware or software is not included in service fee.

² In some cases, the solution may be that the customer needs to upgrade or replace software or hardware.